

Amendments to Gas Standard Terms and Conditions and Individual Gas Terms and Conditions in Line with the Introduction of Fees for Gas Bill Payment Slips

September 30, 2025
Osaka Gas Co., Ltd.

Osaka Gas Co., Ltd. (Representative Director and President: Masataka Fujiwara) will introduce fees for gas bill payment slips and revise procedures for resuming gas supply after service suspension due to late payment or other reasons. This is for environmental considerations and the promotion of paperless operations. In line with this, the company will amend the Gas Standard Terms and Conditions and the Individual Gas Terms and Conditions (General Rate Contracts) as of October 2026.

1. Details of the Amendments and Implementation Schedule

(1) Introduction of Fees for Gas Bill Payment Slips^{*1}

From the October 2026 meter reading onward, a handling fee of 330 yen (including tax)^{*2} will be charged per payment slip that is issued and sent.

The handling fee will not be charged to customers who switch their payment method to bank transfer or credit card.

(2) Expansion of the Scope of Handling Fees for Issuing and Sending Bills Sent Prior to Gas Supply Suspension

*Previously, when bills were sent prior to gas supply suspension due to late payment or other reasons, the handling fee for issuing and sending bills was waived for certain types of charges.^{*3} However, with this amendment, starting with bills issued and sent from October 2026 onward, a handling fee of 330 yen (including tax) per bill will be charged, regardless of the contracted gas charges.^{*2}

(3) Introduction of Fees for Gas Supply Resumption Procedures After Suspension Due to Late Payment or Other Reasons

From October 2026 onward, a handling fee of 3,300 yen (including tax)^{*2} will be charged for procedures to resume gas supply.

Please refer [here](#) for the amended Gas Standard Terms and Conditions and the amended Individual Gas Terms and Conditions (General Rate Contracts).

*1 This also applies to customers who have both gas and electricity under a single contract.

*2 In principle, these handling fees will be billed together with gas charges that become due after the fees have been incurred.

*3 The handling fee was waived for customers under a general rate contract, while it was charged for customers under other contract types.