

Collaboration Aimed at Developing and Providing Innovative Services in the Health Tech Field

October 1, 2024
Osaka Gas Co., Ltd.
Daigas Energy Co., Ltd.
Ubie, Inc.

Osaka Gas Co., Ltd. (“Osaka Gas”) and Ubie, Inc. (“Ubie”), a health tech startup that operates AI Health Assistant and a platform based on medical and AI technologies, have started collaboration with the aim of developing and providing innovative services in the health tech field.

Moreover, Daigas Energy Co., Ltd. (“Daigas Energy”), a wholly-owned subsidiary of Osaka Gas, will begin introducing Ubie’s existing service for healthcare providers, “Ubie AI Health Assistant,” from October 2024.

Ubie is a startup company that has independently built AI Health Assistant*¹ born from Japan’s advanced medical technology and a platform based on this as its core technology, providing services for consumers, healthcare providers, and pharmaceutical companies.

For consumers, it provides a free symptom search engine called “Ubie AI symptom checker,” which allows users to obtain answers about related illnesses, treatments, and nearby healthcare providers by simply answering approximately 20 questions about symptoms that concern them. The number of monthly users of this service has exceeded 12 million.

For healthcare providers, it offers “Ubie AI Health Assistant” for a fee, which supports AI-based medical interviews at hospitals and helps to improve the efficiency of medical consultations and reception procedures at healthcare providers and promotes public awareness.

Agreeing with Ubie’s philosophy “To develop a healthcare guide for everyone,” Osaka Gas entered into a capital alliance with Ubie in 2024 to develop and provide next-generation innovative services in the health tech field. Since then, we have been discussing the specific details of our collaboration.

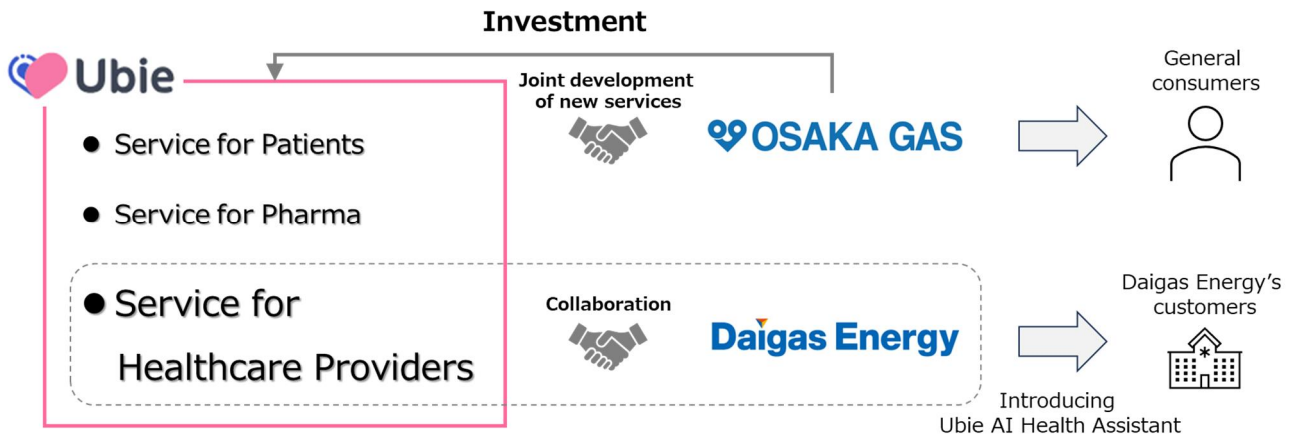
As the first step in this collaboration, Daigas Energy will introduce “Ubie AI Health Assistant” to its medical institution customers, starting in October 2024.

Furthermore, Osaka Gas and Ubie are currently working together to develop a new service that uses digital technology to help visualize and improve the health status of individual consumers, with the aim of realizing effortless well-being that satisfies a person’s mind and body with minimal effort and labor. We aim to start offering the service from FY2026.3 onwards.

Osaka Gas and Ubie will continue to advance business collaboration in the health tech field to benefit people’s lives and businesses.

*1: Built based on 50,000 medical articles from Japan and abroad, and supervised by more than 50 doctors. Its accuracy has been improved based on feedback from healthcare providers.

1. Image of collaboration between Osaka Gas, Daigas Energy, and Ubie



2. Company Profile

Name	Osaka Gas Co., Ltd.
Representative	Masataka Fujiwara, Representative Director and President
Establishment	April 1897
Head Office	4-1-2 Hiranomachi, Chuo-ku, Osaka, Japan
Main business	Production and sale of gas; generation and sale of electricity, etc.

Name	Daigas Energy Co., Ltd.
Representative	Hiroyoshi Fukutani, Representative Director and President
Establishment	October 2019
Head Office	4-1-2 Hiranomachi, Chuo-ku, Osaka, Japan
Main business	Sale of gas and electricity to industrial customers and associated maintenance work, etc.

Name	Ubie, Inc.
Representative	Kota Kubo, CEO Yoshinori Abe, CEO and Doctor
Establishment	May 2017
Head Office	(Japan Head Office) 6th Floor, Nihonbashi-Horidomecho 2-chome Bldg., 2-4-3 Horidomecho, Nihonbashi, Chuo-ku, Tokyo (US Head Office) Broadway, New York
Main business	Development and operation of the symptom search engines "Ubie AI symptom checker" and "Ubie AI Health Assistant"