

Launch of New Electricity Rate/Service Support Plans and Implementation of Power Saving Support Campaign

September 30, 2022
Osaka Gas Co., Ltd.

Osaka Gas Co., Ltd. (President: Masataka Fujiwara; hereinafter “Osaka Gas”) will launch a new electricity rate and service “Support Plans” in October to support more comfortable and eco-friendly lifestyles in accordance with customers’ life events, and will conduct an original power saving support campaign in conjunction with the national government's electricity saving program promotion project. Customers who newly sign up for a Support Plan or participate in the Power Saving Support Campaign will receive benefits that can be used for purchasing energy-saving products or dining out to support a comfortable energy-saving lifestyle.

Osaka Gas offers a variety of rate plans to meet the lifestyles and needs of customers. More people have chosen Osaka Gas as their electricity supplier, with the number of customers who signed up for electricity service exceeding 1.6 million. Meanwhile, the environment surrounding customers has been changing dramatically, with soaring fuel prices and accelerating inflation, which has increased their concern about energy conservation and utility costs.

Considering this situation, Osaka Gas has developed “Support Plans” for electricity rates and services so that customers can enjoy a comfortable and eco-friendly lifestyle in accordance with life events that may cause significant changes in energy use.

<Support Plan Overview>

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| <p>Electricity rate plan New Life Support Plan</p> <p style="text-align: center;">新生活応援プラン</p> <p>[Registration begins October 3.]</p> | <ul style="list-style-type: none"> • This plan is recommended for those who move or start a new life. • If they sign up for gas and electricity with Osaka Gas, their basic electricity charge is always free as a New Life Set Discount. In addition, this plan offers 3,000 yen worth of benefits useful for their new life and three months free use of Sumai LINK TV Stick. <p>*Those who changed their rate plan from our electricity rate plan are not eligible for this special offer.</p> |
| <p>Electricity rate plan Family Support Plan</p> <p style="text-align: center;">ファミリー応援プラン</p> <p>[Registration will start in December.]</p> | <ul style="list-style-type: none"> • This plan is recommended for those who use relatively large amounts of electricity. • Family households and customers who tend to use a lot of electricity can save more money than with our existing rate plans and also receive special offers. <p>*Details will be announced on our website as soon as they are determined.</p> |
| <p>Installation of solar power generator for 0 yen Solar Support Plan</p> <p style="text-align: center;">ソーラー応援プラン</p> <p>[Registration begins October 3.]</p> | <ul style="list-style-type: none"> • This service provides 3,000 yen worth of benefits and three months free use of Smile Link TV Stick in addition to the Smile Roof service, which allows customers to use home-generated electricity at a fixed unit price. <p>*A contract for electricity with Osaka Gas is required.</p> |

Furthermore, Osaka Gas will launch its Power Saving Support Campaign.

Customers who participate in the campaign and register for free on Sumai LINK will receive 3,000 yen worth of benefits (Sumai LINK Bonus^{*1}), which includes 2,000 yen worth of participating benefits from the national government's power-saving program promotion project and 1,000 yen worth of benefits from Osaka Gas.

Please note that customers who do not register for Sumai LINK will still receive 2,000 points (My Osaka Gas points^{*2}) as the participating benefit of the national government's power-saving program promotion project.

Osaka Gas will give away up to 6,000 yen worth of benefits through these electricity rate/service support plans and the Power Saving Support Campaign. These benefits will support the comfortable power-saving lifestyles of customers by encouraging them to purchase energy-saving products, dine out at restaurants,^{*3} and enjoy entertainment programs with their family.

The Daigas Group will continue to diversify its rate plans and aim to become an energy marketer of the new era that will be continuously chosen by customers through the provision of high-quality, safe, and secure services to ensure safe use of energy, and service plans that are useful for the lives and businesses of customers.

1. Sumai LINK Bonus

This service is for customers who have registered for free on the Sumai Link digital platform. They can earn bonuses by participating in limited time campaigns or promotions. The bonus earned can be used, in increments of 1 (one) yen, for purchases on Sumai LINK.

*2 My Osaka Gas Point

This service is for users of gas or electricity provided by Osaka Gas (excluding those contracted with external agents) who pay by bank transfer or credit card (on the condition of having full My Osaka Gas membership). Members can earn loyalty points by checking their gas and electricity bills, reading columns, and using Point Mall and various other services including Sumikata Service. Accumulated points can be used to apply for lotteries and donate to NPOs and are also exchangeable for points in six coalition loyalty programs including the d Point and Rakuten Point programs.

*My Osaka Gas points and Sumai LINK Bonus are two different services and not exchangeable at present.

*3 Using the Sumai LINK bonus at restaurants

Point service use at restaurants is now in preparation. When the service starts, we will announce it on our website etc.

① New Life Support Plan (Electricity rate plan)

This rate plan is recommended for those who will move or start a new life. If they sign up for gas and electricity with Osaka Gas, their basic electricity charge is always free as a New Life Set Discount. In addition, they will receive 3,000 yen worth of benefits useful for their new life and three months free use of Sumai LINK TV Stick. Plus, if they sign up to Sumai LINK TV Stick by January 10, 2023, they will receive 390 yen worth of Sumai LINK bonus per month for six months.

For more information, please refer to the website scheduled to open on October 3.(in Japanese)
https://home.osakagas.co.jp/electricity/price/plan_hikkoshi.html

(Rate table)

| | | | | | |
|--------------------|---------------------------------|--------------|------------------------------|-----------------------|-----------------------------------|
| Basic Charge | | Unit | Unit Price (tax included) | Optional Discount | |
| | | Per Contract | 200.00 Yen | | |
| Electricity Charge | Up to 20kWh | 1kWh | 0.00 Yen | New Life Set Discount | The basic charge is 0 (zero) yen. |
| | More than 20 kWh, up to 350 kWh | | 25.00 Yen | | |
| | More than 350 kWh | | 27.83 Yen | | |

[Scope of Application]

This service is applicable to low voltage power usage, which falls under all of the following categories, based on customers' applications.

- (1) Maximum power consumption is less than 6 kilovolt-amperes.
- (2) If this contract is concluded with a Business Electricity Contract for the same place of consumption, the contract amperage or the sum of the maximum power consumption and the contract power (in this case, one kilovolt ampere is equal to one kilowatt) shall be less than 50 kilowatts.

[Optional Discount]

The New Life Set Discount is applicable to any of the following cases, based on the customer's application.

- (1) The customer has signed up for a gas service with Osaka Gas or a business operator designated by Osaka Gas, in the name of the same customer, for the same place of consumption, and the gas supply has commenced.
- (2) Electricity is used outside the service area specified in Appendix 1 of the Transportation Service Provisions prepared by the general gas pipeline service provider, and the following Osaka Gas systems are installed in the same place of consumption: a high-efficiency home water heater, a gas-powered home bath water heater, and either a gas-powered home hot water heating system or a home air conditioning system.
- (3) Electricity is used in an apartment complex, where heat is supplied through a heat supply business designated by Osaka Gas.

(How to apply)

For household use, contact any of the following:

- Your nearest Osaka Gas service shop
- Osaka Gas's showroom (the hu+g Museum or DILIPA)
- Osaka Gas call center (Good Life Call: 0120-000-555) (Operating hours 9:00–19:00 every day)

② Sumai Roof (Installation of solar power generator for 0 yen)

Sumai Roof is a service in which Osaka Gas installs a solar power generation system at a customer's house free of charge and supplies electricity generated by the system to the customer. Electricity generated by the solar panel is preferentially supplied to the household. This will help the household reduce its electricity purchase from the grid and contribute to the environment by reducing CO₂ emissions, as well improve the energy-saving performance of the house. Additionally, customers can use this service with peace of mind as the electricity generated for use at home can be supplied to Osaka Gas at a fixed unit price, which is not affected by fuel costs, based on the amount of electricity consumed.

This is also a value-for-money plan in that after using the solar power system for 15 years, the customer can obtain it free of charge, no longer will be charged for the electricity generated for use at home, and receive income from selling the electricity.

For more information on this service, please refer to the following URL. (in Japanese)

https://home.osakagas.co.jp/search_buy/sumairoof/index.html

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③ Power Saving Support Campaign Overview

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| Registration period | October 13 to December 31, 2022 |
| Implementation period | December 1, 2022 to March 31, 2023 |
| Participating benefits | <p>Customers who participate in the campaign and register for free on Sumai Link</p> <p>① They will receive 3,000 yen worth of benefits (Sumai LINK Bonus), which includes 2,000 yen worth of participating benefits from the national government's power-saving program promotion project and 1,000 yen worth of benefits from Osaka Gas.</p> <p>② Customers who participate in the campaign without registering for Sumai LINK They will receive 2,000 points (My Osaka Gas points) as a participating benefit under the national government's energy-saving program promotion program.</p> <p>*To be eligible, they need to register for membership on the My Osaka Gas Member site and sign up for an electricity contract with Osaka Gas.</p> |

Benefits based on power saving or other results are currently under consideration.

For participation requirements and other details, please refer to the website scheduled to open on or after October 13, 2012. (in Japanese)

<https://services.osakagas.co.jp/portalc/contents-2/pc/dr/2022w/index.html>