

**Launch of “Sumai LINK TV Stick” for Entertainment and Medical Services on a TV  
— Expansion of Services through a Business Alliance with Netflix and Fast Doctor —**

July 29, 2022

Osaka Gas Co., Ltd.

On March 1, 2022, Osaka Gas Co., Ltd. (President: Masataka Fujiwara, Headquarters: Chuo-ku, Osaka, hereinafter referred to as “our company”) launched “Sumai LINK,” a digital platform, to offer products and services that are useful for customers’ daily lives. Through our company member site “My Osaka Gas,” services such as online shopping and emergency services for housing problems can be accessed from a computer or smartphone. On August 1, we will release “Sumai Link TV Stick,” which will allow users to access services from their home TV or monitor. Our company has also entered into a business alliance with Netflix G.K. (Headquarters: Minato-ku, Tokyo, hereinafter referred to as “Netflix”), which provides the world's largest video distribution service specializing in entertainment, and Fast Doctor Co., Ltd. (Representative Director and Doctor: Ryo Kikuchi, Representative Director: Takashi Mizuno, Headquarters: Minato-ku, Tokyo, hereinafter referred to as “Fast Doctor”), which operates Japan's largest after-hours emergency medical care platform, with the aim of further expanding our range of services.

As digital services permeate our lives, it is our challenge to provide services that can be used easily and comfortably by elderly, who may be unfamiliar with using computers and smartphones, and by family members who are spending less time together. Therefore, we would like to contribute to the elimination of the digital divide and encourage family gatherings by making the services available on TV. By using the dedicated “Sumai LINK TV Stick,” you can use various services such as video content from your home TV or monitor on a large screen. In addition, “Medical Support 24,” provides telephone consultations with specialized counselors 24 hours a day, 365 days a year, and emergency medical care at home is also available at night and on holidays when medical care is difficult to access.

“Sumai LINK TV Stick” has a simple plan costing 390 yen per month as well as a set plan with Netflix. With the Netflix plan, you can use TV Stick virtually for free\* at a cost equivalent to the Netflix monthly fee.

In order for more customers to try “Sumai LINK TV Stick,” we will hold a special discount campaign at the same time as the launch, and also open an official social media account of Sumai LINK to send out recommended products and special offers.

The Daigas Group uses digital technology to propose added value by responding quickly and flexibly to changes in customer needs, thus further promoting digital transformation (DX). The Group also keeps a close eye on changes in customers’ lifestyles and business styles and provides optimal services and solutions for individual customers, aiming to help the customers establish a lifestyle and business style that correspond to the “new normal” in a changing world.

\* With the Netflix plan, which includes the Sumai LINK TV Stick and video viewing, you can use TV Stick at a cost equivalent to Netflix's monthly fee.

## 1. Sumai LINK TV Stick

Connected to a TV set or PC monitor at home, Sumai LINK TV Stick will allow users to enjoy videos, entertainment content, and online shopping on a large screen. Moreover, this TV stick has the Google Assistant function installed, which enables users to search for weather forecasts, traffic reports, and videos and display them on a TV set or PC monitor just by using their voice, providing convenient services for customers of all ages.

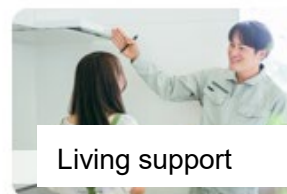
# スマイLINK TV Stick



Entertainment



Medical Support 24



Living support

### [What is Sumai LINK?]

Sumai LINK is a digital platform that makes people's lives richer and more convenient through the everyday products and services Osaka Gas provides in collaboration with various business operators. You can use various services with one ID. (Some are not applicable)

Sumai Link site (in Japanese): <https://smilink.osakagas.co.jp/>

### <When using Sumai LINK (common to PCs, smartphones, and TV Sticks)>

To use the service, you need to register as a member of Sumai LINK from the member site "My Osaka Gas." Initial settings are required for the TV Stick after it arrives.

## 2. "Sumai Link TV Stick" plan

"Sumai LINK TV Stick" has a simple plan costing 390 yen per month as well as a set plan with Netflix. With the Netflix plan, you can use TV Stick virtually for free\* at a cost equivalent to the Netflix monthly fee. Both plans come with 24-hour, 365-day health consultation and a long-term warranty for the main unit free of charge.

\* With the Netflix plan, which includes the Sumai LINK TV Stick and video viewing, you can use TV Stick at a cost equivalent to Netflix's monthly fee.

## 3. Inquiries

To sign up, contact any of the following on August 1 or later:

- Osaka Gas call center (Good Life Call at 0120-000-555, 9 a.m. – 7 p.m. on any day of the week)
- Your nearest Osaka Gas service shop

\* For details, please visit Osaka Gas's webpage about Sumai LINK.