

# Our Commitment

Chairman  
Hiroshi Ozaki

President  
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## Our Commitment

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To be an innovative energy and service company that continues to be the first choice of customers and achieve sustainable growth by pursuing innovation while promoting our motto “Service First.”

To maximize value for all stakeholders.

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We are delighted to extend our warmest greetings to all stakeholders as we issue this Annual Report 2018.

In the recent environment where global political and economic instability has increased due to growing geopolitical risk and trade polity uncertainty, it has been difficult to forecast the future business environment. In addition, the full deregulation of the electricity retail market since April 2016 and the gas retail market since April 2017 have intensified competition in the energy business, which has led to a drastic change in our business environment.

We take this harsh situation, however, as an opportunity to grow and seek to pursue sustainable growth as a corporate group that powers continuous advancement in consumer and business life. With such determination, we have formulated the vision statement of “being an innovative energy & service company that continues to be the first choice of customers,” in the Long-term Management Vision and the Medium-term Management Plan “Going Forward Beyond Borders” announced in March 2017. Our aim is to contribute to the advancement of society, communities, and customers by going beyond customer expectations, business boundaries, and corporate boundaries as an ideal image of a future company.

Furthermore, in March 2018, we introduced “Daigas Group” as our new group brand. It expresses our strong determination to put efforts across the group into realizing the future image described in the Long-term Management Vision, and into enhancing value for all stakeholders. “Daigas” represents our pledge to achieve the Long-term Management Vision by taking “Dynamic And Innovative” action while keeping a “Genuine And Studios” attitude toward meeting customer needs.

The fiscal year ending March 31, 2019 serves as the second year under the Medium-term Management Plan. We have set the stage for growth by expanding new services, building energy infrastructure and establishing sales companies in the Kanto region in preparation for expansion into the Greater Tokyo Area, and accumulating know-how through cooperation with IPP (Independent Power Producer) companies in North America. Now we have been pursuing an endeavor for further evolution of our business by carrying out the action plan that has been elaborately developed and the activities that go beyond conventional boundaries.

While evolving with innovation, we also focus on execution of ESG (Environment, Society and Governance) -conscious management for enhancement of customers’ lifestyles and businesses, which creates value for customers and leads to the creation of value for society, value for shareholders, and value for employees. We are committed to generating these four types of sustainable value for all stakeholders of the Daigas Group.

Thank you for your continued support and encouragement.

August 2018

Chairman

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