The Daigas Group conducts business rooted in communities, and its business cannot succeed without good relations with these communities. Actively disclosing information to promote better understanding of our business is a matter of course. Based on the Small Light Campaign, an initiative led by employees, we are working on creating value with society (joint efforts with local communities) mainly under five themes—working with regional communities; history, culture and towns; sports and health; safety and security; and diet. We are undertaking these activities by making active use of the Daigas Group’s business resources. By doing so, we aim to promote the development of sustainable local communities.

**Fundamental concept**

Through communication with society, we aim to advance the sustainability of local communities and are working to create social value.

The CSR indicator “events held to enhance communication” represents educational events sponsored by the Daigas Group to enhance people’s understanding of energy and the environment, food and fire use, plus visits by the general public to the Gas Science Museum. The CSR indicator “social contribution activities” indicates events that Daigas Group has hosted for local communities, including baseball workshops by the Group’s athletic club members and educational seminars for young people.

### Targets and Results

In FY2019, the Daigas Group held 1,497 educational events for energy, environment, food and fire. Over the year, 1,138 communication-enhancement events were held at the Gas Science Museum. A total of 584 events aimed at promoting the Group’s social contribution were held, including activities under the “Small Light Campaign” and activities by athletic clubs. In addition, the number of social contribution activities held by the Research Institute for Culture, Energy and Life (CEL) of Osaka Gas and the Osaka Gas Group Welfare Foundation totaled 501 over the year.

<table>
<thead>
<tr>
<th>CSR Indicator</th>
<th>Activities to Deepen Communication with Society and Social Contribution Activities</th>
</tr>
</thead>
<tbody>
<tr>
<td>Events held to enhance communication</td>
<td><strong>Targets</strong></td>
</tr>
<tr>
<td></td>
<td>Over 2,700 events for energy, environment, food and fire</td>
</tr>
<tr>
<td>Social contribution activities</td>
<td>Over 800 events</td>
</tr>
</tbody>
</table>

### Actions Taken

**Continued communication activities and social contribution activities**

In FY2019, the Group supported welfare facilities through the “Small Light Campaign” events. The Group teamed up with local municipalities and experts in the educational and medical fields to solve regional problems, using educational programs developed by Osaka Gas to promote food education, disaster-response education and environmental preservation. Based on know-how gained from the 2018 Northern Osaka Prefecture Earthquake and implementation of comprehensive disaster response drills, we identified issues with local government services and worked to establish disaster response and disaster recovery measures in cooperation with local communities, including getting consent for posting information on a Recovery Visualization System we developed to enable confirmation of the status of gas restoration on the local government website.

Furthermore, the Group actively works in the community, including having the athletic clubs of Osaka Gas host activities that support the healthy growth of young people.
Actions on Materiality

Materiality and Local Communities

The Daigas Group conducts businesses rooted in and supported by the local communities. Therefore, we believe various kinds of contribution to the local communities will lead to a favorable cycle that brings the development in both the Group and the society.

Management systems and performance

Indicator: GRI Standards 413-1 Percentage of operations with implemented local community engagement, impact assessments and development programs

Commitment
Based on the Daigas Group Code of Conduct, we care about the issues faced by society and strive to contribute to the local community recognizing what we are supposed to act as a member of the society.

Responsibilities
The CSR Committee has set up a Social Contributions Subcommittee to deliberate and report on multidisciplinary social contribution activities within the Group. The meetings of the Subcommittee were convened three times in FY2019.

In the Regional Co-Creation Division, we have set up companywide activity planning, with each individual business operation taking advantage of the local network it built in the communities to move forward with activities in its area.

Specific actions taken regarding CSR indicators and materiality

Social Contribution Activities

Corporate volunteering activities under the “Small Light Campaign”
The Small Light Campaign was launched in 1981, the UN International Year of Disabled Persons, as a company volunteer effort by the Daigas Group. Our Group’s business activities are closely tied to the daily lives of everyone in the community. Acknowledging that this fact alone demands greater self-awareness and action from them as members of their local communities, employees are involved in the Small Light Campaign as good corporate citizens.
NOBY T&F CLUB activities

In addition to the Small Light Campaign activities, the Daigas Group is using its resources and assets in ways that meet a wide range of local community needs, making efforts that help increase the vitality of local areas. One particular effort is the NOBY T&F CLUB, a track and field club led by Nobuharu Asahara, a noted sprinter and employee of Osaka Gas. The club offers various athletic programs aimed at providing youth the chance to grow up healthy through sports and to develop into the next generation of top athletes. The wealth of knowledge gained from NOBY T&F CLUB activities is now being applied to projects with other local governments.

Also, in September 2018, we signed a business agreement with the comprehensive community sports facility, Cerezo Osaka Sports Club, to open the Cerezo Osaka × NOBY T&F Club, a track and field club. The aim is to foster the next generation of top athletes to compete on the world stage and promote the health of everyone from children to seniors through activities held at the community sports club.

Communication with Society

Exchange of opinions between representatives of consumer groups and management

In order to use the views of as many people as possible to improve business and operations, Osaka Gas creates opportunities to gather the opinions of people, such as members of consumer groups.

Once a year, there is an exchange of opinions between Osaka Gas’s management and the representatives of the Kansai Consumers’ Association Liaison Commission, an organization of local consumer groups throughout the Kansai region. This exchange has been taking place for over 30 years, beginning in 1986. In FY2019, the region was hit by the Northern Osaka Prefecture Earthquake and problems caused by abnormal weather, so we explained the measures that Osaka Gas takes to ensure safety and security in the supply of gas, emphasizing the high priority given to safety as the cornerstone of our operations. We also received positive feedback on our renewable energy business plans.

We regularly hold briefings and study sessions to promote better understanding among consumer groups and consumer centers regarding the systems and mechanisms that have been established in line with energy market liberalization, along with our efforts to promote gas safety. In November 2018, for example, the Pipeline Business Unit held a skills contest for Osaka Gas service personnel, intended to enhance emergency inspection skills needed to carry out emergency repairs or construction when a gas line has broken. The event was instrumental in deepening consumers’ understanding of efforts being made by the Daigas Group to improve safety.

We will also continue to undertake public relations activities as part of our efforts to promote consumer-oriented business operations.