Toward Achievement of the Long-Term Management Vision 2030: CSR Integrated into Management Strategy

The Daigas Group declared that it pursues its Long-Term Management Vision 2030 and Medium-Term Management Plan 2020 cherishing the three guiding principles that embody its corporate philosophy. The group applies global environmental, social and governance (ESG) criteria in business to “continue to earn the trust of investors, corporate partners, employees and society,” one of the guiding principles.

### Daigas Group Corporate Principles and Three Guiding Principles toward FY2031

#### Daigas Group Corporate Principles

**Corporate Motto**

Service First

**What the Daigas Group aims to be**

A corporate group that supports continuous advancement of consumer life and business

**Daigas Group Declaration**

The Daigas Group is committed to creating four types of values.

The Daigas Group is committed to creating value primarily for customers, as well as for society, shareholders and employees.

<table>
<thead>
<tr>
<th>Value for customers</th>
<th>Value for society</th>
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<tbody>
<tr>
<td>Value for shareholders</td>
<td>Value for employees</td>
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#### Three Guiding Principles toward FY2031

1. Continue providing as many customers as possible with high-quality services we have nurtured in businesses in the Kansai area.

2. Always strive to be professionals who pursue innovative challenges.

3. Constantly winning confidence of investors, corporate partners, employees and society.

### Business Areas and CSR Domain of the Daigas Group

**Societal issues tackled by the Daigas Group**

- Climate change
- Stable supply of energy
- Efficient use of resources
- Population decline in Japan
- Technological innovation

**Business Areas of the Daigas Group**

**Domestic energy**
- City gas production and sales
- City gas distribution
- Electric power generation and sales

**International energy**
- International upstream and trading
- International midstream and downstream
- New areas / Other

**Life & Business Solutions**
- Urban development
- Materials
- Information

**Electricity Value Chain**
- Transportation
- Electricity generation
- Electricity transmission
- Sales and Consumption

**LNG Value Chain**
- Drilling
- Transportation
- Processing
- Supply
- Sales and Consumption

**CSR Domain of the Daigas Group**

1. Creating Value for Customers
2. Harmonizing with the Environment and Contributing to Realizing a Sustainable Society
3. Being a Good Corporate Citizen Contributing to Society
4. Complying with Laws and Regulations and Respect for Human Rights
5. Management Policy for Human Growth
6. Customer Health and Safety
7. Energy / Emissions
8. Local Communities
9. Customer Privacy
10. Training and Education Diversity and Equal Opportunity
11. Economic Performance
12. Supplier Assessment
13. Impact on the environment and society, human rights and labor practices
The Daigas Group has been following ESG criteria in line with its CSR Charter. Initiatives taken in FY2019 aimed at reaching FY2031 targets are presented in this report on the following pages. Applying ESG criteria in business operations plays a key role for the Group as we aim to further raise our standards of social responsibility so that all of our stakeholders see how we are contributing as a corporation to sustainability in society.

### Initiatives to Achieve “What We Aim to Be in 2030”

<table>
<thead>
<tr>
<th>Business that continues to earn the trust of stakeholders</th>
<th>Work style reforms and personnel development to enhance productivity</th>
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<tbody>
<tr>
<td>● Support customers in introducing high-efficiency energy equipment, and provide them with energy services</td>
<td>→P43-46</td>
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<tr>
<td>● Promote fuel conversion to natural gas, a clean energy source, and introduction of energy-saving technologies</td>
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<td>● Develop and introduce leading-edge thermal power plants and renewable energy</td>
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<td>● Promote environmental management focusing on resources recycling, biodiversity, chemical substances safety, etc.</td>
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<td>● Pursue activities in accordance with international norms, such as the Global Compact</td>
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<td>● Promote activities relevant to the entire value chain including initiatives to protect human rights</td>
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<td>● Engage in co-creation with local communities (social contribution activities, community communication activities, community building, etc.)</td>
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<td>● Promote dialogue with stakeholders</td>
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<td>● Pursue fair business practices</td>
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<tr>
<td>● Enhance diversity of employees and executives</td>
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<tr>
<td>● Disclosure of ESG information in accordance with global standards</td>
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<tr>
<td>● Take measures to ensure information security</td>
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### Long-Term Management Vision 2030

**Going beyond customer expectations**
Always try to provide services that go beyond customer expectations with a spirit of taking on challenges

**Going beyond business boundaries**
Expand business fields to contribute to society, local communities and customers

**Going beyond corporate boundaries**
Pursue business alliances and M&As in broader business fields both in Japan and abroad

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**Contribution to the Sustainable Development Goals (SDGs)**

Sustainable Development Goals (SDGs) that the Daigas Group is focused on