

## The History of the Osaka Gas Group

# A Path of Growth in Step with Our Customers

### Overcoming Difficulties With Our Corporate Motto "Service First"

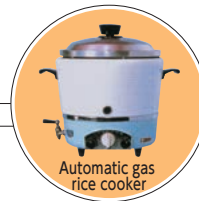
The Osaka Gas Group's gas business began in an earlier age with gas lamps. As society evolved and lifestyles changed, the company went through numerous trials, but persevered through a commitment to customers based on "Service First," developing uses for gas in cooking, hot water, heating, and more.



Gas lamp



Gas rice cooker



Automatic gas rice cooker

1900

1960

## A Strong Relationship with Our Customers is the Source of Our Corporate Value

We have built a strong relationship with customers by working closely with localities and customers themselves, and by providing products and services that meet their needs. We use that strong support as a basis for expanding into new territories, from gas into electricity and home services to further boost our corporate value.

**1897** Osaka Gas Co., Ltd. established with capital of ¥350,000

**1905** Iwasaki Plant established; gas supply begins (3,351 customers by year end)

**1924** Cooking classes at the head office begin

**1933** Construction of Osaka Gas Building completed

**1940** Operations begin at Torishima Plant



Iwasaki Plant (currently Nishi-ku, Osaka)



Cooking class



Osaka Gas Building

**1970** Japan's first regional heating and cooling business begins in the Senri-Chuo area

**1971** Operations begin at Senboku Plant

**1972** Company joins fuel cell target plan  
Importing of LNG from Brunei begins

**1975** Natural gas conversion begins (from 4,500 kcal/m<sup>3</sup> to 11,000 kcal/m<sup>3</sup>)

**1977** Operations begin at Senboku LNG Terminal II

**1979** Operations begin at world's first cold energy power generation plant



Senboku Plant at start of operations (Osaka Prefecture)

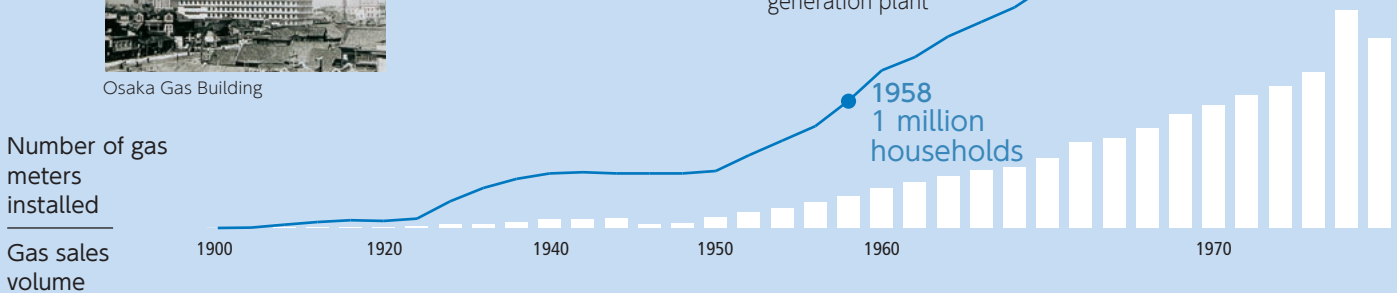
**1971**  
3 million households

**1958**  
1 million households

Number of gas meters installed

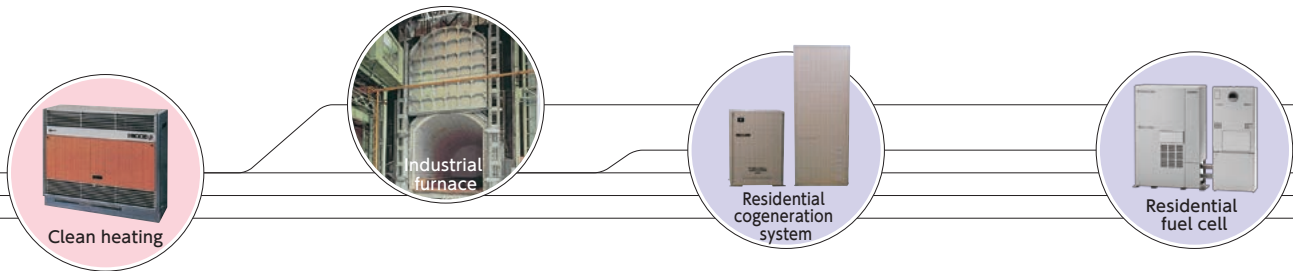
Gas sales volume

1900 1920 1940 1950 1960 1970

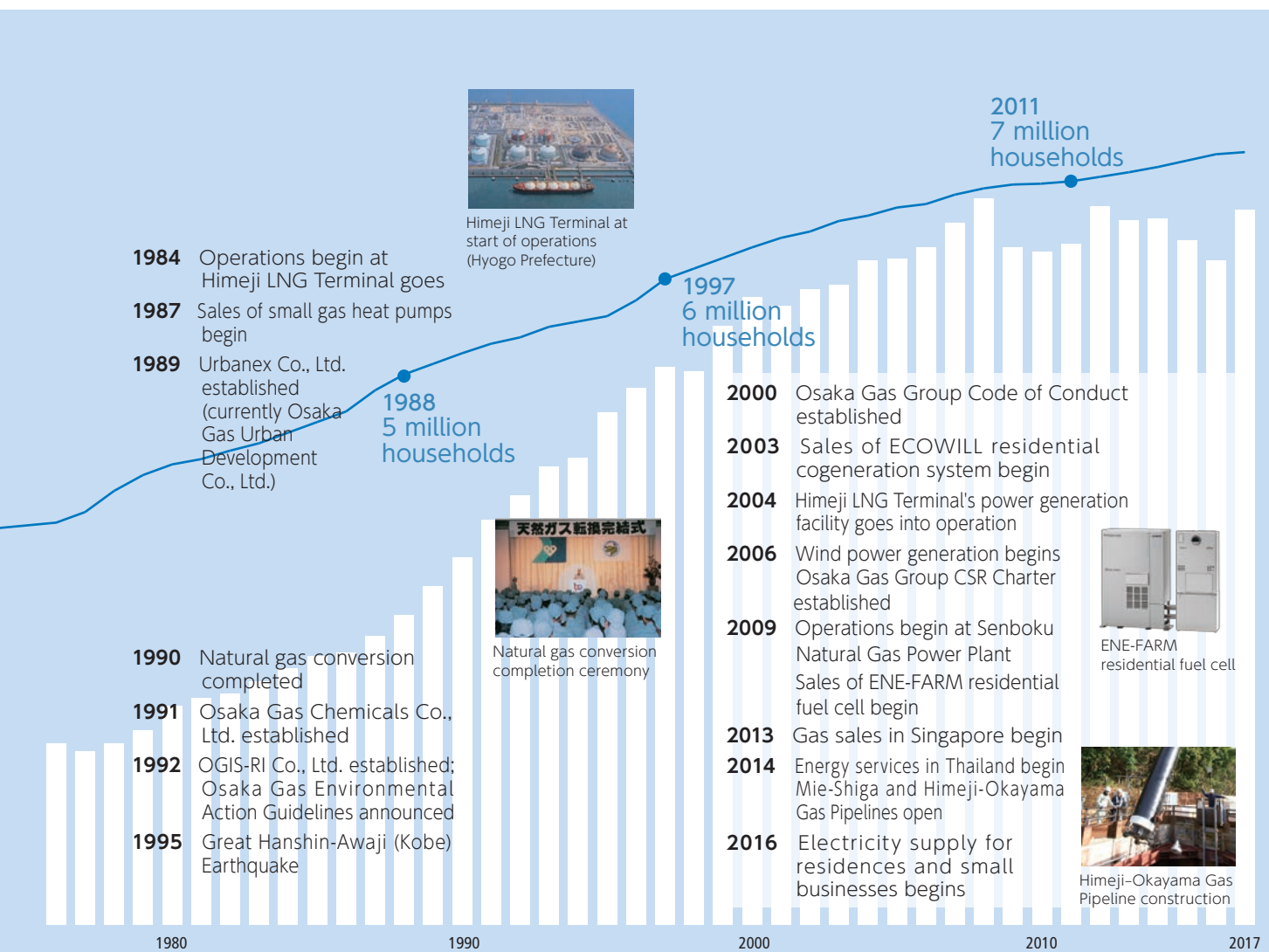


The Osaka Gas Group began supplying city gas in 1905. We have done business for more than 110 years, evolving over more than a century of modernization and societal transformations, thriving to become the corporation we are today. One thing we have always done is put the customer first and strived to meet their demands. At the time of our founding, our customers numbered 3,000 households. Today that number stands at about 7.3 million\*. The Osaka Gas Group has now grown and diversified beyond the gas business to the electric power business and home services, and we supply a wide range of products, services, and solutions.

\* Number of gas meters installed



1980 2000



Himeji LNG Terminal at start of operations (Hyogo Prefecture)



Natural gas conversion completion ceremony



ENE-FARM residential fuel cell



Himeji-Okayama Gas Pipeline construction