

Group Management Principles—Value Creation Management

Giving top priority to maximizing customer value, the Osaka Gas Group pursues Value Creation Management to enhance value for all stakeholders, including customers, shareholders, society and employees, through fair and transparent business activities.

The Group plans to evolve continuously along with its customers by supplying multiple forms of energy, with environment-friendly natural gas at its core, contributing to a more comfortable life as well as to the development of its customers' business activities.

■ Value for Customers

We meet the expectations of our customers by recognizing their individual needs in a timely fashion, and proposing attractive energy solutions. Supplying natural gas, electricity, liquefied petroleum gas (LPG), and other types of energy in a form that meets their requirements, we provide customers with quality products and superior services enabling them to derive optimum use of energy that is also environmentally friendly.

■ Value for Shareholders

We satisfy the expectations of our shareholders by striving to constantly improve performance and by maintaining stable dividend payments.

■ Value for Society

To contribute to society, we endeavor to reduce environmental impact by promoting the greater and more sophisticated use of environment-friendly natural gas. We also promote the well being of society by revitalizing communities through our corporate activities. Along with these efforts, we enhance the transparency of our management through full compliance with laws and regulations and information disclosure.

■ Value for Employees

Our management methods are based on human resource development that harnesses the individuality and self-initiative of employees.

1999 2000 2001 2002 2003 2004 2005 2006

GATE PLAN
2001.3 – 2003.3

INNOVATION 100
2004.3 – 2006.3

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Our employees are constantly studying to better themselves, seeking to meet the expectations of our customers, shareholders, and society in general through the creation of value. Operating under a bond of mutual trust and enthusiasm between employees and management, we pursue the sound growth of the Osaka Gas Group.

Value for
Customers

Value for
Shareholders

Value for
Society

Value for Employees

2007

2008

2009

2010

Design 2008

2007.3 – 2009.3

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Forward-looking Statements

Statements contained in this report with respect to the Osaka Gas Group's plans, strategies and beliefs that are not historical facts are forward-looking statements about the future performance of the Osaka Gas Group which are based on management's assumptions and beliefs in light of the information currently available to it. These forward-looking statements involve known and unknown risks, uncertainties and other factors that may cause the Osaka Gas Group's actual results, performance or achievements to differ materially from the expectations expressed herein.

