

Group Management Principles—Value Creation Management

Giving top priority to maximizing customer value, the Osaka Gas Group will pursue Value Creation Management to enhance value for all stakeholders, including customers, shareholders, society and employees, through fair and transparent business activities.

The Group plans to evolve continuously along with its customers through supply of multiple forms of energy, with environment-friendly natural gas at its core, contributing to a more comfortable life and to the development of business activities of its customers.

□ Value for Customers

We meet the expectations of our customers by recognizing their individual needs in a timely fashion, and proposing attractive solutions. Supplying natural gas, electricity, liquefied petroleum gas (LPG), and other types of energy in a form that meets their requirements, we provide customers with quality products and superior services enabling them to derive optimum use of energy that is also environmentally friendly.

□ Value for Shareholders

We satisfy the expectations of our shareholders by striving to constantly improve performance and by maintaining stable dividend payments.

□ Value for Society

To contribute to society, we endeavor to reduce environmental impact by promoting the greater and more sophisticated use of environment-friendly natural gas. We also promote the well being of society by revitalizing communities through our corporate activities. Along with these efforts, we enhance the transparency of our management through full compliance with laws and regulations and information disclosure.

□ Value for Employees

Our management methods are based on human resource development that harnesses the individuality and self-initiative of employees.

Our employees are constantly studying to better themselves, seeking to meet the expectations of our customers, shareholders, and society in general through the creation of value. Operating under a bond of mutual trust and enthusiasm between employees and organization, we pursue the sound growth of the Osaka Gas Group.

